

Knowledge Adventure® Software Policies

Prices

Prices listed for software are suggested retail prices and are subject to change without notice. Prices are effective September 1, 2007. Prices are listed in United States currency.

Software Return Policy

Standalone licenses and media CDs may be returned for credit within **30 days** of original invoice date provided they are unmarked, unused, and in salable condition.

Networks may only be exchanged; there are no returns for these items. Prior authorization is required for all returns.

Please call our Customer Service Department at **800-871-2969** for instructions.

If software was purchased through an authorized reseller, please contact the reseller for their return policy.

Free Technical Support

You receive FREE technical support for every Knowledge Adventure® published program. Just call TOLL-FREE: **800-871-2969**, Monday-Friday 9:00 am - 5:00 pm EST.

District Cumulative Licensing Program for Knowledge Adventure® Products

- Mix and match software titles across all schools in a district to achieve discount levels
- School districts can be grandfathered into the District Cumulative Licensing Program
- Schools and districts are eligible to purchase add-on licenses at any time
- Minimum order of 2 licenses and one media CD for initial purchase of each title
- Minimum purchase of 2 licenses (mix and match titles) or one network version for each purchase order
- Media (install) CD sold separately

| Total District Licenses | District Discount |
|-----------------------------|-------------------|
| 250 – 1000 licenses | 10% |
| 1001 – 5000 licenses | 15% |
| 5000 + licenses | 20% |

School districts can be grandfathered into the Knowledge Adventure District Cumulative Licensing Program by sending an email to: schoolsales@adventure.com

Please be sure to include the following information in the email:

Contact Name

School / District Name

School / District Address

Products Owned

Number of Seats Purchased Per Product

PO Number(s)

Date of Purchase Order(s)

**If you have purchased network versions of Knowledge Adventure software in the past, each network version will count as 50 licenses towards the District Cumulative Licensing Program*